



SSN Reduction

Frequently Asked Questions

Q1 What is changing on the card?

A1 SSNs will be systematically removed from DoD ID cards. When current cards expire, (consistent with the timeline in A4), they will be replaced with new cards with XXX-XXX-XXXX printed in the Social Security Number field. The SSN will also be removed from the bar codes (See A4).

Q2 Why are the cards changing?

A2 These changes are consistent with the overall DoD policy to reduce the use of the SSN and reinforce the growing DoD Culture of Protection for Personally Identifiable Information. Consistent with this, the planned changes are designed to reduce the risk of identity theft to the DoD ID card populations while maintaining continuity of DoD business processes.

Q3 Who will be affected by the card change?

A3 All DoD ID cardholders and those business processes that use the SSN from any DoD ID card.

Q4 When is the card changing?

A4 Changes to ID cards will occur when the cardholders' expired cards are renewed.

The removal of SSNs will occur in three phases:

Phase One: To begin by end of calendar year 2008
Dependent SSNs will be removed
Sponsor SSNs will remain visible
Cards Affected - DD Forms 1173 and 1173-1

Phase Two: To begin by end of calendar year 2009
All printed SSNs will be removed
Geneva Conventions cards will retain the last four digits of the SSN
Cards Affected - All DoD ID cards

Phase Three: To begin during calendar year 2012
SSNs embedded in barcodes will be removed
Cards Affected - All DoD ID cards

Q5 When can I get the new card?

A5 Go when your current card expires.

Q6 Where can I get the card?

A6 Contact your nearest Real-time Automated Personnel Identification System (RAPIDS) site or go to www.dmdc.osd.mil/rsl/owa/home to find a location near you. Over 1,500 RAPIDS sites with over 2250 workstations worldwide issue identification cards.

Q7 What do I need to bring with me?

A7 Two forms of ID from the OMB I-9 document list. One must be a federal or state issued photo ID. Visit www.formi9.com for more information.

Q8 Where can I use my new ID card?

A8 The new ID card can be used at all locations where current ID cards are accepted.

Q9 Will my ID be rejected without a visible SSN?

A9 No, your ID should not be rejected without a visible SSN; however, you may be asked to verbally state your SSN.

Further questions about the plan may be emailed to CACsupport@osd.pentagon.mil.